



Summary

Industry:	Pharmaceutical
Application:	Thermographic Survey
Actual Saving:	Risk Reduction
Payback Period:	Ongoing



Don't Turn a Blind Eye to Risk

ISSUE

An ERIKS Condition Monitoring Technician was on site at a pharmaceutical customer undertaking a thermographic survey as part of their ongoing condition monitoring contract.

The Technician offered to survey the power lines next to the site, however the customer quickly informed him not to worry because they belonged to their energy supplier and maintenance of them was not their problem.

In reply to this statement the technician questioned what impact the power lines, if they failed, would have on the site. The answer to this was the customer would lose one third of their plant, severely affecting drug production causing thousands of pounds worth of products lost and orders needed by hospitals not being fulfilled.

The realisation of the risk meant the customer agreed to let the technician survey the area which was at no additional cost as it was already part of a contract.

Upon surveying the power lines the thermography highlighted an issue (pictured above) which made the hypothetical risk discussed with the customer a reality.

SOLUTION

ERIKS promptly provided the customer with images and reports from the survey so they could be sent to their energy provider.

The energy provider responded quickly and came out to repair within a matter of days to ensure the continual operation of the site.

One month later ERIKS were back on site to survey all issues highlighted and confirm their resolution if action was taken. When the technician looked at the power lines it appeared that the problem was not solved and the risk was still present.

The energy provider was contacted again and arrived on site the following day as a matter of urgency. Another repair was completed and ERIKS returned the following day to confirm the problem was indeed fixed once and for all.

OTHER BENEFITS

- ERIKS Expertise
- Potential Downtime Avoided
- Ongoing Risk Reduction

FURTHER COMMENTS...

The power lines at the customer site are now in scope for the all future surveys as part of their contract to ensure risk reduction to their plant.

MORE INFORMATION

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